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## [IMPORTANT] Notice of Change to Password Policy

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Thank you for your regular patronage of the Seibu Group and SEIBU PRINCE CLUB emi.  
We hereby inform you that in order to enable you to use our services and facilities safely and securely, we will change our Password Policy as of Tuesday, March 1, 2022 for the purpose of reinforcing the protection and security of personal information.  
We would appreciate your cooperation in changing your My Page Login Password in advance.

### ■ Change to Password Policy

#### [Currently]

**8 to 20 alphanumeric characters**

#### [Following Change]

**Number of digits: 8 to 32 characters**

\*For Prince Smart Inn App Users

Prince Smart Inn App is scheduled to have its next update at the end of this coming March.

Please set your login password within 20 characters until the app update.

**Character combinations: Three types of characters must be combined out of the four types allowed (Roman capital letters, Roman lowercase letters, numerals and symbols). All characters must be half-width.**

\*The following symbols may be used.

@ \* + ! # \$ % ( ) = ~ | ¥ ^ - [ ] { } ? , . / \_ : ;

### ■ How to Change Login Password

To change your password, please go here: [https://emi.seibugroup.jp/en/mypage/change\\_pass/input/?show](https://emi.seibugroup.jp/en/mypage/change_pass/input/?show)

(1) Enter your "Current login password."

(2) Enter a "New login password."

\*Please enter a password that conforms to the Password Policy following the changes made to it as described above.

(3) Click on "Next."

(4) Click on "Change."

(5) An email entitled "Password Change Received" will be sent to your registered email address. Click on the "Password Change Verification Page URL" contained in the email.

(6) The change to your login password is complete.

### ■ Other Information

\*You do not have to carry out procedures to change your password currently in use if it satisfies our new Password Policy.

\*Should your new password not satisfy our new Password Policy, starting on March 1, 2022, you will be taken to the Change Password screen upon logging into your My Page.

\*If you forgot your password, you may reset it by going to:

<https://emi.seibugroup.jp/en/mypage/remind/auth/?show>

Going forward, SEIBU PRINCE CLUB emi will continue to its efforts to further enhance security.

While we apologize for troubling or inconveniencing you in any way, your understanding and cooperation would be appreciated. Thank you.

SEIBU PRINCE CLUB Desk

TEL: +81-3-5996-1260

Hours Available: 9:00 AM – 5:00 PM (JST)

Weekends, holidays and the New Year's holiday period excluded